



ACADEMY AND TRAVEL PROGRAM PLAYER PAYMENT, REFUND, AND RELEASE POLICY

Indy Eleven North tuition is based on a full soccer year (August - June), pursuant to Indiana Soccer rules and club policy. Indy Eleven North incurs certain costs associated with securing a player's spot on a team and preparing for the player to receive services. The following policies are strictly enforced.

PAYMENT POLICY

Tuition Payments

Families have two options when making a tuition payment.

1. Payment of the tuition in full.
2. Payment of an Acceptance Deposit with an installment payment plan.
 - *A deposit is required to hold a players spot. Failure to pay the deposit will potentially result in the spot being offered to another player.*

During the registration process, families may apply for financial aid scholarships prior to making a payment.

Other Payments

When players participate in any supplemental activities or events not included in tuition—for example, extra tournaments or indoor leagues—families will receive a separate invoice.

Invoice amounts for such team activities will be calculated on the basis of the number of players participating. There will also be a 5% markup to the total team amount to offset administrative expenses.

For all payments, tuition and other, a late fee will be imposed if payment is not made within four days of the due date.

Any invoices more than thirty 30 days past due will be regarded as delinquent. Any delinquent account will result in the player being removed from team communications, practice sessions, and games until all financial commitments are up to date.

REFUND POLICY

If a player wants to cancel their registration, our refund policy is as follows.

- ALL DEPOSITS ARE NON-REFUNDABLE.
- If a player requests a cancellation before the start of their team's season, then tuition will be

refunded minus the deposit.

– Season Start Dates:

- Fall Season (9U-14U Teams & Trapped Teams): August 1.
- Winter Season (15U-19U Teams): November 1.
- Spring Season (new/spring-only registrants): March 1.
- If a player starts the season and then requests a cancellation at any point before March 1, then one-third (1/3) of tuition will be refunded.
- After March 1, there will be no refund.

Please note: A player cancellation does not release a player from their seasonal year commitment and allow them to play for another club. A release from the club must be requested separately pursuant to the club's Release Policy below.

RELEASE POLICY

After a player commits to a team and completes registration, the player is considered registered with the Club. Each player is bound to the Club for the entire seasonal year for competitive teams and full-year registrations, which run from June tryouts to the end of the spring season the following June.

If a player wants to be released from our club to transfer to another club, then all financial obligations must be paid before a release will be considered.

Players may not be released without the express consent of Indy Eleven North's Technical Director. A request to transfer must be submitted in writing and will be granted only in special circumstances (e.g., relocation, no team available, harm to the player, etc.). Players receiving financial scholarships will not be released unless they pay the full tuition associated with the year, including payment of their awarded scholarship.